



## CAPABILITY STATEMENT

# GLOBAL LANGUAGE CONNECTIONS

*Bridging Communication Gaps Worldwide*

## COMPANY OVERVIEW

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In an increasingly interconnected global marketplace, the ability to communicate across linguistic and cultural boundaries is a necessity. Global Language Connections stands at the forefront of this critical industry, delivering premier language services that empower organizations to engage seamlessly with their diverse stakeholders.

As a comprehensive language solutions partner, we eliminate barriers to communication through precision, cultural competence, and unwavering reliability. Our mission is to facilitate understanding and foster connections by providing high-quality, accessible language access solutions that ensure every voice is heard and every message is understood with absolute clarity.

## CORE COMPETENCIES

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- **Over-the-Phone Interpretation (OPI):** Instant, on-demand access to professional interpreters for immediate support in call centers and emergencies.
- **Video Remote Interpretation (VRI):** Secure, face-to-face communication via digital platforms for telehealth and remote business needs.
- **On-Site/In-Person Interpretation:** Physical presence for high-stakes, sensitive medical, legal, or community interactions.
- **Document Translation & Localization:** Technical, legal, and educational materials

## KEY DIFFERENTIATORS

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- **Comprehensive Versatility:** A single vendor solution for all in-person, phone, virtual, and written language needs, simplifying vendor management.
- **Extensive Language Coverage:** We handle the "long tail" of language requests with support for over 200 languages that other agencies often turn away.
- **Quality Assurance:** Linguists undergo rigorous screening, credentialing, and subject-matter testing to ensure superior accuracy.

translated with rigorous attention to terminology and formatting.

- **Certified Translations:** Official translations for immigration, academic, and governmental purposes.
- **200+ Languages Supported:** Comprehensive coverage ranging from widely spoken global languages to rare and indigenous dialects.

- **Scalability:** Infrastructure designed to handle fluctuating volumes and urgent requests for organizations of all sizes.
- **Specialized Expertise:** Deep subject matter knowledge across healthcare, legal, educational, and corporate sectors ensures precise terminology.

## INDUSTRIES SERVED

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Healthcare

Legal & Judicial

Education

Corporate Business

Government

Community Services

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